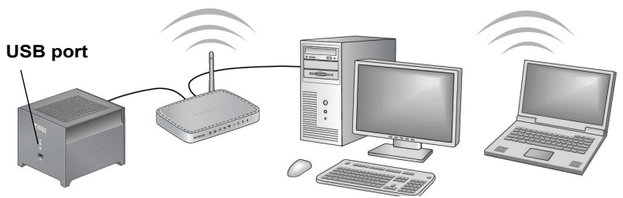
NETGEAR Installation Guide

NETGEAR® Stora

Start Here

Follow these instructions to install your NETGEAR® Stora. Before starting installation, make sure that you have an Internet connection. When you have completed installation of the Stora, your network should resemble this illustration. Estimated setup time: 15 minutes.



Note: See the *Stora User Guide* to configure any advanced features. There is a link to the User Guide on your *Resource CD* and also on the NETGEAR support site at *http://kbserver.netgear.com*

Note: If you purchased a unit with only one disk, and want to add a second disk for redundancy, NETGEAR suggests that you first install your Stora, and then connect the Stora to your network and validate the installation before adding the second disk. See *Installing a Disk Drive* for installation instructions.

First, check your package contents

Before starting installation, check your package for the following items:

- Stora
- Power cable
- Ethernet cable
- Installation Guide
- Stora *Resource CD,* which includes:
  - Warranty Information
  - Worldwide Customer Support

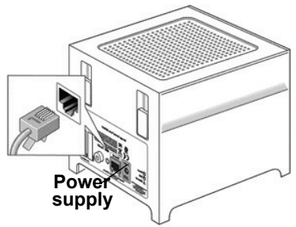
Next, connect the Stora to your network

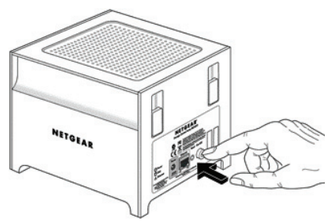
The router in your network must have an ethernet port available to connect the Stora unit to the router via the Ethernet cable. Your router must also be configured to automatically provide an IP address for your network devices.

1. Unpack the unit and stand the unit on its feet—be sure it has ample ventilation.

   Avoid putting the unit in a location where it could be knocked over easily. Do not place items on top of the Stora, or place any liquids near or on top of the unit.

2. Connect one end of the provided Ethernet cable to your router and the other end to the back of the Stora unit.
3. Plug in the power adapter to a power source and connect the other end to the unit.
4. Press the **On** button on the back of your unit. The blue light will flicker while the unit boots and obtains an IP address; then it will turn solid blue.





The LEDs on the Stora will exhibit the following behavior:

- Power indicator LED on the front:
  - Solid Blue: Stora unit has power and is running normally.
- Hard Drive LEDs (HD1 and HD2) on the front:
  - Solid Green: Drive is operating normally.
  - Solid Amber: Indicates a problem with the drive.
  - Blinking Green: Indicates activity, such as copying data.
- Ethernet Connection LEDs on the back:
  - Solid Amber: Indicates a 10/100M connection.
  - Solid Green: Indicates a 1G connection.
  - Blinking Green or Amber: Indicates link activity.

Then, run the Setup program on the CD

Running the setup program will configure the device and make it ready for storing data. You will also give your unit a unique name, and create your own user name and password.

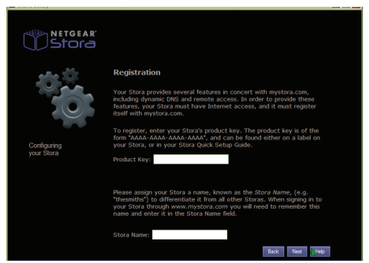
To run the Setup program:

1. Insert the *Resource CD* into your computer. Wait for the Setup program to initialize—approximately 2 minutes. The "Welcome to Stora" setup screen displays.

   If the CD does not start automatically, go to My Computer and double-click **StoraSetup.exe** to start the Setup program.

   Note: An error message could display if a) the Power LED is not solid blue, b) the Ethernet cables are not securely connected, or c) if your computer is behind a firewall.

2. Click **Step 1, Set Up Your Stora** to set up the Stora so that it can store data.
3. When the software license agreement displays, click **I Accept.**
4. When the Registration screen displays, enter your **Product Key**, which is located on the small label attached to the CD sleeve. Then assign a name to your Stora, known as the *Stora Name*. Click **Next.**



5. In the provided fields, create your user name and a password.
6. Click **Next** and follow the on-screen prompts to complete.

   When the Setup screen re-displays, the checkbox next to **Set Up Your Stora** will be checked indicating that you have completed this step

   You can now exit and use the device.

Optional - Install the Stora Application

Once the initial setup is complete, if desired, you can install the Stora Application software now, or anytime once the initial setup is complete:

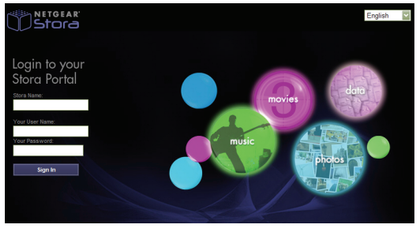
1. Click **Step 2 Install Desktop Applications Software (Optional)**
2. Follow the on-screen prompts.

Accessing the Stora Remotely

The folder structure in the Stora includes an Albums folder, a Media Library folder, and Preferences. Remote access is available with a Premium subscription.

To verify that you can remotely copy files to and from your new Stora:

1. Go to *http://www.mystora.com* and log in to your Stora device.
2. Enter **Your Stora Name** that you selected when you set up your device.
3. Enter the **Username** and **Password** that you created during Setup.



For more information on remotely accessing your Stora**,** please see the User Manual on your *Resource CD.*

Installing a Disk Drive

If you purchased a Stora with only one installed drive, and you want to add a second drive, carefully follow these instructions.

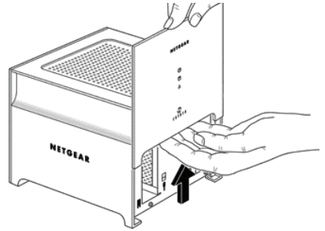
Important: The second drive must be the same size as the first drive.

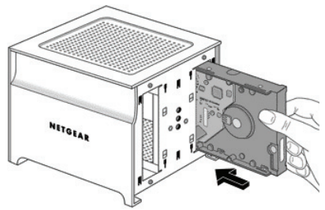
You can insert a second disk drive into the Stora without turning the unit off. The Stora automatically detects the second drive and builds it as a "mirror drive."

The following instructions explain how to replace or install a new drive.

To add or remove a disk drive:

1. Remove the front cover of your Stora unit.
2. If you are replacing a drive, unlock it by pulling down the latch on the back of the unit. This will release the hard drive from the locked position.
3. Insert the new hard drive.
   a. The label on the drive needs to face the outside of the unit.
   b. Slide the disk into place in either slot until it locks.
   c. Replace the front cover.
4. The green LED on the front of the Stora will blink continuously until the installed drive build process is complete.





Warning: The Stora formats hard drives differently than a computer. Do not swap hard drives between a Stora and a computer or your data will be lost.

Troubleshooting

- **Check the status lights to verify correct operation.** When powered on, the Stora blue power button light will be on. Green status lights labeled 1 and 2 indicate which hard drive is installed and detected. If the drive light is amber, turn off the Stora unti, and then turn it on again.
- **Turning off Your Stora correctly.** To turn off your Stora, press the power button until the blue light blinks (about 5 seconds).
- **Verify Ethernet connection**. Make sure that your Ethernet cable is securely connected to your router and to the Stora, and the LEDs on the back of the Stora are lit.
- **Turn off your Firewall.** Make sure that the computer accessing the Stora does not have its firewall turned on. Please see the User Manual on the *Resource CD* for information on turning off the firewall.

Registration & Technical Support

Thank you for selecting NETGEAR products. After installing your device, locate the serial number on the label of your product and use it to register your product at *http://www.NETGEAR.com/register*. Registration is required before you can use our telephone support service. Registration via our website is strongly recommended.

Go to *http://kbserver.netgear.com* for product updates and Web support. For Warranty and Regional Customer Support information, see the *Resource CD* that came with your product.

An approved hard disk hardware list is available from the NETGEAR Support site.

Hard Drive Disclaimer

Adding or using your own hard drive(s) is an option with this NETGEAR product. Please refer to the NETGEAR ReadyNAS hard drive compatibility list for qualified drives when selecting and installing your own hard drive(s). This NETGEAR product is not data redundant with a single disk drive. By using this NETGEAR product, you understand and agree that (i) NETGEAR does not warrant any disk drive not provided or installed by NETGEAR; and (ii) NETGEAR is not responsible and you hereby release NETGEAR from any liability under any circumstances whatsoever for any damage to, loss of data or loss of contents of any hard drive use with this NETGEAR product, regardless of whether such hard drive is provided by NETGEAR or qualified to be compatible with this product. In no event will NETGEAR's liability with respect to a failed disk drive or failed product exceed the cost of a replacement disk drive or replacement product, as applicable. In certain circumstances data loss may be permanent and unrecoverable and therefore you are highly encouraged to separately maintain a backup copy of any data that you store on the hard drive(s) used with this NETGEAR product.

This symbol was placed in accordance with the European Union Directive 2002/96 on the Waste Electrical and Electronic Equipment (the WEEE Directive). If disposed of within the European Union, this product should be treated and recycled in accordance with the laws of your jurisdiction implementing the WEEE Directive.

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